

ALARM SYSTEM









<u>Note</u>: The buttons on the wireless key fob are sensitive. Kindly handle the fobs with care to avoid false alarms.



How can I activate the alarm? (All the sensors in the house)

Option 1 (From the panel/keypad)

Press once and you can leave the house from the main door. The system will activate in the time frame agreed with technician during the installation, so make sure you leave the house by then.

Option 2 (From the Remote)

Press the button on the Wireless Remote (as indicated in number 1 in the above diagram) and you can leave the house from the main door. The system will activate in the time frame agreed with technician during the installation, so make sure you leave the house by then.

How can I partly activate the alarm? (Some of the sensors in the house only)

Option 1 (From the Panel)

Press once. If you are asked for the code, press your pin number and the system will activate after the time frame agreed with technician during the installation, so make sure you leave the activated area by then.

Option 2 (From the Remote)

Press the blank button (number 3 on the above diagram) on the Wireless Remote and the system will then activate after the time frame agreed with technician during the installation, so make sure you leave the activated area by then.



How can I deactivate the alarm? (All the sensors in the house)

Option 1 (From the Panel)

Input the code and Press



Option 2 (Using the Tag)

Place the token in front of button number 5.

Option 3 (From the Remote)

Press the button on the Wireless Key fob (As indicated in number 2 of the above diagram)

How do I Add, change or delete a passcode or tag from the system?

Add/Change the Pin Code:

- Press once then press your pin code and
- Press button x3
- Confirm that the menu is on Codes/Tags





- Confirm that the menu is on **Define** and press
- Using the indicative arrows, scroll to the correct user (from 00 to 29 as set up during



installation) and press



- Confirm that the menu is on Edit Code and press
- Enter new code and press



Press x4 times to return to standby

To Delete a Code:

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Press once then press your pin code and





- Press button x3
- Confirm that the menu is on Codes/Tags



- Confirm that the menu is on **Define** and press
- Using the indicative arrows, scroll to the correct user (from 00 to 29 as set up during



- installation) and press
- Confirm that the menu is on Edit Code and press



– You will see 4 ****

- To delete the code press 0000 and press
- The screen will display Accepted



x4 times to return to standby



Managing your alarm using the Smartphone application

If you would like to activate or deactivate the alarm from your smartphone, slide the tab to:

- Partial (Yellow) to partly activate the alarm when you are at home
- Armed (Red) to activate the alarm before you leave home
- Disarmed (Green) to deactivate the alarm when you are at home.

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	RISC	? 🏠
PARTIAL	DISARMED	ARMED
	Partition 1	

For further instructions on how to use other features of the application, call our customer care and we will guide you accordingly.



How do I know what is the fault in my system when the panel signals a fault notification?

- In the event of a System Fault, the fault Led will flash on the main panel as indicated on number 4 (on the above diagram) and the

 and the

 symbols flash on the screen.
- To view the fault press left bottom button, enter code and press
- Press down arrow button x2 and x2 and the system will indicate the issue.
- Press left bottom arrow x3 to return to standby.
- In case of assistance, call our Aftersales team and we will guide you accordingly.

If I am in a panic situation and I need to call for help, what can I do?

th **a**fo

Press both for 3 seconds together and the system calls the police or alerts our Central Monitoring System if applicable.

If the alarm rings, how can I know which sensor triggered it?

• Enter pin code



and down arrow to know which sensor has triggered the alarm.

What do I have to press if there is a power cut to make sure that my alarm is set properly when the electricity is back on?

The system acknowledges the fault and restores back to normal automatically.



How long does my battery backup last in the event of a power fail?

Usually for approximately 8 hours. It also depends if a maintenance service has been done in the last 2 years.

I am thinking about changing my telephone provider, will it affect my alarm system?

It is very important to speak to Alberta technical representative to guide you way forward.

Can I add additional devices to my existing alarm systems and how do I go about doing so?

Yes, but it is ideal to speak to one of our representatives to know which is ideal for you.

Can I order a single alarm remote?

Yes this alarm system can take up to 16 Remotes.

<u>Keep in Mind!</u> Service your alarm at least once every two years to make sure that the system is functioning properly.



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